Washington State Employment Security Department's (ESD) Data Request Process

DRAFT

EHB 2255 Joint Legislative Task Force On Benefit Equity

July 22, 2005

- 1. All requests must be in writing.
- 2. If multiple requests are pending, the Task Force's Executive Committee needs to prioritize which requests are worked first.
- 3. Each request must list a contact person who can clarify any question ESD staff may have.
- 4. All requests will be logged in and tracked with an assignment number by ESD staff.
- 5. Request will be assigned to specific ESD staff.
- 6. No later than the end of the next business day after the request is received, staff will complete the following:
 - a. Contact the requestor for clarification, if relevant
 - b. Provide to the requestor an estimate of the date when the "Output Package" (as described below) will be sent
- 7. The "Output Package" from each request will include the following:
 - a. A copy of the request
 - b. Cover Letter, addressed to the requestor, with:
 - i. The question answered in a narrative format
 - ii. The name of an ESD contact person who can coordinate the response if any questions or concerns arise or to walk the requestor through the information
 - iii. Limitations, if any (e.g., out of conformity with federal law, trust fund solvency, administrative feasibility)
 - iv. A disclaimer about the appropriate use of the information
 - v. A comment regarding the statistical significance and confidence level of information regarding years beyond 2007
 - c. Assumptions Used
 - d. Output Detail (e.g., data chart)
- 8. All "Output Packages" will include the following information in the footer of the documents produced:
 - a. Assignment number
 - b. Completion Date
 - c. Requestor Name
 - d. Page # of #
- 9. All "Output Packages" will go through an internal review process. Every review will include the following, at a minimum:
 - a. Compare the "Output Detail":
 - i. Against the Assumptions used
 - ii. To understand how the numbers were produced
 - iii. For reasonableness and understandability
 - b. Compare the contents of cover letter against the question asked:
 - i. Did it answer the question?
 - ii. Is it written in a manner that is understandable to the reader?
- 10. An ESD senior-level Leader will approve the final product before release.
- 11. Output Packages will be sent to the requestor, with a copy to legislative staff that supports the Task Force.
- 12. Output Packages will be stored electronically at ESD with access limited to designated UI Division staff.
- 13. Output Packages will be posted to the ESD and/or Joint Task Force web site.